

REFUND POLICY

Here at The Regency Publishers, we work for your success. Therefore, all products carry a no refund policy. The following terms apply to all our Broadcasting services, including but not limited to its hosting and maintenance services.

Our Refund Policy

You cannot cancel your order or receive a partial refund after gathering the elements, and we need to begin the Broadcasting. Broadcasting services include website designs, Internet Marketing Services, Press Release Campaigns, Video Marketing, Photography, Social Media, SEO work, Podcast, Print Work, Logo Work, content registration, and domain name transfers.

If, for any reason, you are not satisfied with your Fulfillment Specialist and the services rendered, please notify us by emailing info@theregencypublishers.com. The Broadcasting Team will make an appropriate decision after looking into your complaint.

Third-Party Policies

The Regency Publishers does not have control over the policies, and practices, of third-party companies/websites such as, but not limited to, Google, Yelp, Trip Advisor, Facebook, Twitter, Instagram, Audible, Amazon, and iTunes or similar businesses. Therefore, the Client assumes all risk and responsibility for all client website(s) content, photos, social media content, graphics, etc. In addition, the Client also assumes all risk and responsibility for the content posted to any social media site, by The Universal Breakthrough, on the Client's behalf since we do not move forward with anything without your approval. Visit our client privacy page for more information.

Changes

Please note that "The Regency Publishers" holds all the right to change or modify this refund and cancellation policy.

Satisfaction

Please email info@theregencypublishers.com if there are any issues with your order or product. We would be pleased to help.

Where to request a refund?

Email. Refund requests can be sent to our company email address at info@theregencypublishers.com.

Phone. You can also call our contact phone numbers which are visible on our website at www.theregencypublishers.com.

The Regency Publishers Refund Policy

The Regency Publishers services offer partial refunds within seven days of purchase receipt.

Publishing Services

Publishing Services include editorial services, cover design, book registration, illustration services, data entry, and book formatting.

We offer partial refunds if you have not submitted your publishing materials. In addition, if you have purchased additional services such as any of our marketing services along with your publishing services order, the refund policy for those services applies.

If you have already provided your materials, that means our team has begun working on your publishing order; therefore, unfortunately, we cannot offer you a refund.

Marketing Campaign

We offer partial refunds within seven days of receipt of purchase.

Non-Refundable Services

Print Advertising Services and Stand-Alone Services, which include but are not limited to, Assisted Writing, Screenwriting, Audiobook, Video Creation, Translation Services, are non-refundable. If you have already provided your materials, that means our team has begun working on your publishing order; therefore, unfortunately, we cannot offer you a refund.

Partial Refunds for all eligible requests

For eligible refund requests within seven days since the purchase, we will deduct a setup fee or an inconvenience fee of \$150 or 50% of the paid amount, whichever is higher.

If you are approved for a partial refund, your refund will be processed, and a credit will be automatically applied to your credit card or the original payment method. This credit or refund can take up to 30 days to reflect on your account.

Why can you not request a refund after seven days?

Our policy lasts seven days. Unfortunately, we cannot offer you a refund if seven days have gone by since your purchase.

Upon receiving your purchase, our team will work with you immediately, coordinate with our contractors, and process payments for the required resources to fulfill your service.